



Welcome to your child's Patient Centered Medical Home

What is Patient Centered Medical Home?

In an effort to ensure complete patient care, the National Committee for Quality Assurance (NCQA) established the Patient Centered Medical Home (PCMH) program for primary care practices. The main focus of PCMH is to promote a partnership between the provider and patient by actively involving the patient in their own care. A PCMH is an office where the patient has an ongoing relationship with a primary care physician (PCP) and care team who provide continuous and complete care at all times.

Benefits of PCMH

- Better engaged & happier patients
- Lower inpatient admissions
- Improved clinical outcomes- Reduced ER visits and hospital readmissions
- Increased patient satisfaction

What can You Expect from Us?

- A patient centered focus on each patient's unique needs, culture, values, and preferences and support of the patient's self-care efforts.
- Comprehensive, team-based care that meets the majority of each patient's physical and mental health needs, including prevention and wellness, acute care, and chronic care.
- Care that is coordinated across multiple health care systems and connects patients to medical resources in the community.
- Access to care that meets patients' needs and preferences including care provided after hours by email and telephone.
- A systems-based approach to quality and safety that includes a commitment to ongoing quality improvement and practicing population health management.
- Access to Clinical Care and Advice We offer same day appointments, which can be booked over the phone or through our website as available.
- Patients wishing to speak with a physician after hours can call 305-246-1288. We will return your call within one hour.

What type of services does my child's Medical Home Provide?

We provide comprehensive, compassionate and continuous care for children of all ages.

- Same day appointments
- Preventive care and physicals (health risk assessments, sports and school physicals)

- Chronic disease management (such as diabetes and asthma)
- Well child visits, screening and vaccinations
- 24x7 phone access to your care team
- Referrals to vetted specialists and mental health providers

What We Expect from You?

The practice functions most effectively as a medical home when patients provide a complete medical history and information about care received outside the practice. This includes:

- Information about Medications
- Health Status and Self Care
- Medical History
- Recent Test Results
- Data from Hospitalizations, Specialty Care, and ER Visits

Office Hours

Monday and Wed 8:00am-6:30pm

Tuesday and Thurs 8:00am-6:00pm

Friday 8:00am-2:00pm

For appointments call 305-246-1288 or online appointments at www.healthychildrenfl.com